(a) whether the capacity for generation of power in the country has gone down during the year 1990-91 as compared to 1989-90;

(b) if so, the reasons therefor; and

(c) the steps taken by the Government to meet the demand for power?

THE MINISTER OF STATE OF THE MINISTRY OF POWER AND NON-CONVENTIONAL ENERGY SOURCES (SHRI KALP NATH RAI): (a) and (b). The installed generating capacity in the country on 31st March, 1990 and 31st March, 1991 was 63290 MW and 66066 MW respectively. The energy generation during 1990-91 was 264.2 BU against the energy generation of 245.1 BU during 1989-90 which represents an increase of 7.8%.

(c) Various measures being taken t improve the availability of power includ expediting commissioning of new generating capacity, implementation of short gestation projects, improving the performance of existing power stations, reduction of Transmission and Distribution losses, implementation of demand management and energy conservation measures and arranging transfer of energy from surplus to deficit areas.

[English]

Shortcomings in Field Units

*358. SHRI SHANKERSINH VAGHELA:

DR. A.K. PATEL:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether serious shortcomings had been noticed in April, 1991 in the working of the field units under the charge of the Chief General Managers;

(b) if so, the details thereof;

(c) whether any feed-back was received from the field units; and

(d) if so, improvements, if any, made in the working of the various units?

THE MINSTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAJESH PILOT): (a) No, Sir. No serious shortcomings had been detected in the working of field units.

(b) Does not arise.

(c) Yes, Sir. Monthly report under Mission 'Better Communications" indicating various service performance parameters and important events are being received.

(d) There is comparative improvement in various service performances, parameters as given in the attached statement.

Mission Better Communications

(Status of Telecom Services)

Sl. No.	Parameter	For the year ending					
		March 1986	March 1987	March 1988	March 1989	March 1990	March 1991
1	2	3	4	5	6	7	8
1.	Telephone Fault Rate (%)	35.0	22.2	19.2	17.84	17.19	17.36
2.	Telex Fault Rate (%)	62.0	42.0	35.4	25.38	21.54	18.18
3.	Call Success Rate Local (%)	90.00	93.3	96.1	97.7	95.3	96.85
4.	Call Success Rate Junction (%)	70.0	90.0	90.9	91.3	91.6	90.95
5.	Call Success Rate STD (%)	20.0	47.8	69.4	78.1	88.4	85.54
6.	Effective Trunk Calls (%)	73.0	78.9	84.5	81.0	81.01	80.50
7.	Computerised Directory Enquiry Service (No. of Cities)	4	6	14	23	38	54
8.	Improve Billing credibility (by giving details of STD Calls) No. of subscribers Covered in lakhs	0.5	0.63	2.35	3.70	6.40	10.28
9.	Provision of Public Telephones in urban areas (all type of PTs)	19869	44248	49879	53226	63165	81825

Sl. No.	Parameter	For the year ending					
		March 1986	March 1987	March 1988	March 1989	March 1990	March 1991
1	2	3	4	5	6	7	8
10.	Delivery of Telegrams within 12 day light hours within CTOS/DTOS (%)	38.0	54.0	72.0	81.9	83.8	87.44
11.	Average Revenue per direct exchange line in a month	85—86	86-87	87-88	88-89	89-90	90-91
		311	332	452	575	909	667